

DEPARTMENT OF SOCIAL WELFARE

744 P STREET
SACRAMENTO 95814



January 28, 1974

ALL-COUNTY LETTER NO. 74-20

TO: ALL COUNTY WELFARE DIRECTORS

ATTENTION: ELIGIBILITY CONTROL STAFF

Many counties have been requesting information outlining the procedures that State Quality Control (QC) analysts follow when an error is found in reviewing a case in the county. In addition, what is the procedure to follow when the county disagrees with the State QC analysts' findings.

When the State QC analyst finds an error, he will notify the proper county personnel by letter, stating the differences found and requesting the county to reply within two weeks, as to whether or not they agree with his findings. If the county disagrees with these findings, they in turn should notify the State QC analyst who performed the review why the county disagrees with his findings. Our analysts are instructed to give priority to resolving these disagreements. If the county does not agree with the second finding, the county should refer the problem to the Chief, Program Assessment Branch, 744 P Street, Sacramento, California 95814. Based upon the county's presentation and applicable policy(s), the State Department of Social Welfare will make the final decision and notify the county.

Sincerely yours,

A handwritten signature in dark ink, appearing to read 'G. Adams', with a long, sweeping underline.

GARY G. ADAMS
Acting Deputy Director
Payment Operations